

BANK SNAPSHOT PNC

STATS:

- 6th largest bank and 10th largest bank holding company in the United States
- Total consolidated assets: \$534 Billion
- 2021 CEO compensation package: \$17.5 million
- CEO-to-Worker Pay Ratio¹: 224:1

BREAKING HEADLINES:

Branch closures

Lehigh Valley PNC Bank branches transition to fewer tellers, more automated machines

Zelle fraud

<u>Fraud Is Flourishing on Zelle. The Banks Say It's Not Their Problem.</u> <u>When Customers Say Their Money Was Stolen on Zelle, Banks Often Refuse to</u> <u>Pay</u>

ENFORCEMENT ACTIONS AND PENALTIES:

Recent enforcement actions include a <u>\$2.6 million penalty against PNC for</u> <u>flood insurance violations</u>; a <u>\$15 million OCC penalty against PNC for unfair</u> <u>and deceptive acts and practices violations</u>; and <u>a \$3.5 million Federal Reserve</u> <u>penalty against PNC for mortgage servicing deficiencies</u>.

¹ annual total compensation of CEO to median employee