



Fast Facts: CFPB By the Numbers

- **\$14.9 billion:** Amount of monetary compensation, principal reductions, canceled debts, and other consumer relief resulting from CFPB enforcement and supervisory work.
- **183 million+:** Estimated number of consumers or consumer accounts eligible to receive relief from the CFPB's enforcement and supervisory work.
- **\$2 billion+:** Civil money penalties imposed by the CFPB on companies and individuals that violate the law. Civil money penalties are deposited into the victims relief fund, which provides compensation to consumers who have been harmed by violations of federal consumer financial protection law.
- **\$3 billion:** Estimated amount consumers will save every year due to recent changes in banks' [overdraft and non-sufficient funds](#) (NSF) fee policies. The CFPB's December 2021 research reports on overdraft and NSF fees helped shed light on the burden these fees cause to consumers.
- **3.3 million+:** Consumer complaints sent to companies for response, including **1.8 million** complaints about credit reporting, **69,000** complaints about medical debt collection, and **73,000** complaints about student loans.
- **44 million:** Approximate number of users that have accessed answers to hundreds of common financial questions via the Bureau's "Ask CFPB" database.
- **18 million:** Approximate number of visitors to the CFPB's portal about household finances during the coronavirus pandemic. This portal provides up-to-date information and resources to help Americans protect and manage their finances during the pandemic.
- **1,500:** Approximate number of housing counseling agencies using the CFPB's resources to help address housing insecurity.
- **109:** Number of guidance bulletins issued. The CFPB issues policy guidance, including compliance bulletins, joint-agency memoranda, advisory opinions, circulars, and other notices and guidance to inform and advise regulated entities.
- **28:** Number of Supervisory Highlights issued. These reports include key examination findings, communicate operational changes to the CFPB's supervision program, and provide a resource for information on our recent guidance documents.
- **8:** Number of languages that CFPB provides translated consumer-facing materials in. Languages include: Arabic, Chinese, Haitian Creole, Korean, Spanish, Tagalog, and Vietnamese. Consumers can also file a complaint on the phone in more than 180 languages.